



# Junior Explorers simplifies with LimeLite

Junior Explorers is dedicated to educational, home-based care for children from birth to five years old. The organisation operates in Hamilton, Tauranga, Te Puke, Papamoa, Rotorua, Taupo, Wellington and outer areas.



## Challenge

Junior Explorers' existing servers were site-based and at end-of-life. There was also a lack of standardisation across all their offices and users were limited in their mobile and remote access options.

For small to medium businesses, having a simple, lightweight and reliable IT environment is essential and even liberating. Junior Explorers didn't have the time or resources to be constantly managing their IT; the organisation needed an on-demand, 'set-and-forget' solution.

## Solution

Datacom spoke to Junior Explorers to understand their needs and assess the scope of opportunities available. Datacom suggested a cloud-based infrastructure that could be accessed from anywhere on multiple devices back to a central system, and standardised across all offices to enable efficiency gains.

The solution, implemented in May this year, is based on Datacom's LimeLite technology. LimeLite is a desktop as a service solution that looks and behaves like a regular desktop PC, with software and data hosted in Datacom's New Zealand data centres and streamed to a variety of devices.

LimeLite provides Junior Explorers with a highly stable IT environment and remote and mobile connectivity. The organisation now has full helpdesk support, all new desktop equipment in Hamilton and Tauranga, and improved application protection with data stored off-site. Having a reliable, on-demand IT environment in place enables Junior Explorers to focus on the needs of the families it supports, rather than the needs of an ageing server.

The solution also gives Junior Explorers peace of mind, as IT costs are now fixed and the solution was completed with zero upfront cost.

## Results

- All offices now have the same shared structure
- Educators are more mobile and efficient
- Standardisation of document and processes are enabled across all locations

## Technologies delivered

- LimeLite, Datacom's desktop as a service solution for small to medium businesses
- Data is hosted in Datacom's Kapua data centre
- The solution involves thin clients, Citrix, managed backup, managed Wi-Fi, Internet, Microsoft Exchange and Microsoft Office

## Partnership

Datacom had an existing relationship with Junior Explorers which began when it first started expanding. In our discussions we talked about the direction in which the organisation was heading and issues hindering progress.

Datacom investigated various options available to Junior Explorers and worked out the best, most financially viable solution – it had to be adaptable, easy to use and affordable.

Throughout the process, Datacom delivered on its promise and adapted quickly to changes in customer requirements. The owner of Junior Explorers was impressed by how Datacom handled the transition to LimeLite, and says the cloud has enabled the organisation to centralise and simplify. The company now enjoys a more efficient and user friendly IT environment.

**“For us to migrate from our server to the cloud was a big decision and one we don't regret. The whole process from start to finish has been handled professionally by the entire team at Datacom. At all times we were kept in the loop with constant updates via emails, phone calls and, where appropriate, meetings.”**

Jenni Ellis – **Director, Junior Explorers**